

Victoria's Toy Haulin' Adventures

Your Ultimate Camping Experience

764 Daisy Ave., Victoria, BC, V8Z 2R9

Phone: (250) 418-0812 Fax: (250)727-3049

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www.victoriastoyhaulinadventures.ca

Travel Trailer Division

Unit: 2007 18' Pioneer Spirit

Rental Rates:

High Season rates – June thru September

Daily rate \$110.00

Weekly rate \$550.00

Low Season rates – October and May

Daily rate \$99.00

Weekly rate \$505.00

Terms and Conditions

ALL UNITS ARE NON-SMOKING

Reservation/Damage/Security Deposit

- A reservation deposit of \$150 (CND) is payable upon booking and is applied to the rental fee at the time payment is due. Payment can be made by cash, cheque, money order, travelers' cheque, Visa, or M/C.
- NSF fees: \$40.00.
- A Damage/Security deposit of \$500 (CND) per week, or portion of, will be charged and due with the rental fees. (Cash, Cheques and postdated cheques are preferred to keep costs to our customers reduced.)
- Damage/Security Deposit will be returned in full upon satisfaction of the renter that the unit is clean, undamaged with propane tanks full. Allow up to five business days to assess and process your deposit refund. Please see return preparations & cleaning for full summary.
- All rental fees and taxes must be paid 30 days prior to rental or upon booking if less than 30 days. If paying by post-dated cheque, please allow 7 extra days for bank processing.
- There is a minimum 3 night rental at any time. One week or more rentals will be given priority; therefore, for summer bookings, only one week bookings will be taken until June 15th.

Insurance

- Full insurance including 3,000,000 liability insurance is included in the rental price.
- A deductible of \$1,000 per occurrence applies or the actual cost of repair plus 15% will be charged, whichever is less, to the credit card on file and/or deducted from the damage deposit. In the event of an accident, the damage deposit will be applied to the deductible.
- **All repairs require pre-authorization.**
- Repairs that are unauthorized and/or poorly done may be rejected and have to be done over again at an *extra cost to the customer*.
- A police report must be filed in case of any accidents.
- Personal contents are not covered.
- Victoria's Toy Haulin' Adventures will not be held responsible for or provide reimbursement for issues arising with the trailer that are not brought to our **immediate** attention, and we reserve the right to charge the customer if the unreported issue causes damage to the trailer.

Cancellation Policy

- We will endeavor to work with you to either re-schedule or attempt to re-rent your reservation period.
- A cancellation received up to 45 days of the reservation will receive a full refund.
- A cancellation between 30-45 days of the reservation will be charged a \$50.00 processing fee.
- No refund will be issued for a cancellation within 30 days unless the unit can be re-rented.
- If it can be re-rented only the processing fee will be charged, otherwise you forfeit your full rental fee.

Pick up and Return

- **Signing** customer **must** be present at time of pickup/return/drop off/pick up.
- Rental is on a per night basis. A week is considered 7 nights. There will be no refunds for early returns.
- Pick up time is from 2 pm until 4 pm at the latest. (Negotiable, for a fee, if not being returned that day).
- Allow up to 1 hr for instruction on the use of the unit and hooking up of the unit.
- Return time is **noon** on the last day of rental. (Negotiable, for a fee, if not being rented again that day).
- **The unit must be returned by the designated time or late fees of \$50.00/hr apply.**

No Hassle Set up and Delivery Service

- We offer a complete set up and delivery service at a fee of \$2.25/km (fuel surcharge may apply) calculated one way to your destination from our location. Logging road destinations will be charged at an additional \$0.50/km of logging road.
- **No** Extra fees: **No** Prep fee – **No** Set up Fees.
- You arrange the campsite and we'll deliver and prepare it for you. Drop off time and pickup dependent upon distance of travel.
- Full water tank, pre-cooled fridge, electrical cords if needed to reach power.
- Includes packing up of equipment (hoses, cords etc), light touch up cleaning, refilling of propane tanks (you pay only for the cost of propane used), and dumping of holding tanks.
- Bed linens and personal towels are available for a nominal fee (please see Accessories list for details).

Towing Requirements

- A Class IV - 2" receiver is required to tow this unit.
- Your vehicle must have electric brakes installed and a 7 prong wiring connection.
- An equalizer hitch **is** included in the rental rate.
- Adequate tow mirrors are required (**not** included).
- Minimum GVRW of 5900 lbs is required. It is the renter's responsibility to know their towing ability and vehicle's towing capacity and take full legal responsibility should they underestimate their vehicle's towing capacity.
- If wiring issues are present with the tow vehicle we will attempt to rectify it for the customer. However, if this occurs we reserve the right to charge a \$50/hr fee plus materials if needed.
- Logging road travel is *not* permitted at this time.
- ***It is at the discretion of Victoria's Toy Haulin' Adventures to approve or disapprove of renters at anytime.***

Awnings

You will be shown how to set up the awning. Use extreme care as awnings damage easily. Awnings must be **retracted** in windy conditions, when you are absent, and we strongly suggest, at night. Properly drain of rainwater by lowering one corner slightly to prevent damage, always stake &/or tie down the awning. Ensure that awnings are raised high enough over the entrance door so rubbing does not occur. Keep fires well clear of the awning.

Note: Use of the awning is the sole responsibility of the renter. If the awning is deployed then it is recognized that the renter has agreed to accept all responsibility for the awning and therefore, you will be financially responsible for any damage.

Equipment Included in Unit:

- Flat screen TV with built in DVD player, cable wire, Stereo system (Radio & CD player)
- Microwave, Three burner stove, Oven, Large fridge with separate large freezer
- Kitchen Equipment:
 - Table setting for 6 (dinner plates, side plates, bowls)
 - Glasses/ Mugs (6 each), Wine glasses (2)
 - Three pot set with one roasting pan and a frying pan
 - Mixing bowls (4) with lids
 - Cutlery for eight, cooking & prep utensils, cutting board
 - Kitchen linens (pot holders, dish cloth and dish towel – 2 each)
 - Stove top Kettle, Juice Jug, Garbage can
 - Electric Coffee maker with complementary filters
 - Electric Toaster
 - Stovetop pancake griddle
 - Campfire roasting sticks (2)
 - Tin Foil, Plastic wrap, Paper towel, Dish soap, Igniter
- Large outdoor carpet, interior door mat, water hose
- Memory foam topper on Double bed with mattress protector (must remain on)
- Bathroom shower caddy, Two rolls toilet paper per week (extras must be purchased from us at cost)
- Cleaning supplies (broom, dust pan, mop, bucket, cleaning products), holding tank chemicals
- Safety stuff: Lug wrench, Wheel chocks, leveling boards

For a Prep Fee of \$10 - self towing customers can have their water tank filled and fridge pre-cooled

Air Conditioning

Be aware that units with A/C require a little attention. It is important not to over use the A/C. If operating please close windows and vents. If you are planning to be absent please turn the A/C off. Excess use will ice up the unit and cause it to be inoperable. Renter is responsible for any damage due to misuse (Requires 110 power hookup or Generator to operate- avail. to rent).

Unit comes equipped with A/C remote – Lost or missing fee is \$175

Victoria's Toy Haulin' Adventures will not be responsible for equipment failure related to battery drain if the unit is not connected (dry camping) to a power source.

Return Preparation and Cleaning

- It is expected that the unit be returned in the **same condition** to which you received it. Any damage to the unit, its equipment (used or not) is the sole responsibility of the renter.
- **Clean the unit before returning.** All dishes, countertops, cupboards, sink, stove, fridge, microwave and oven, toilet, tub and surround must be clean and ready to use. Sweep and wash the floor. If excessively dirty from your travels hand wash the exterior of the trailer (power washers may cause damage – lifting of paint and decals- and charges will apply). Store equipment *neatly* in *designated* areas to avoid damage and unnecessary potential cleaning of storage areas.
- Sweep off outdoor mat, fold & store neatly.
- All cleaning supplies are provided. **Do not** use any abrasive cleaners or it may result in damage.
- Inventory and inspection check lists will be reviewed upon return of the unit. Damaged or missing items will be charged either according to the replacement list, or at the rate of cost for repair/replacement plus 15% surcharge or the deductible, whichever is less. We recycle; please do not throw out any empty containers!
- Damage due to improper care/use or improper cleaning will be charged as indicated above.
- Holding tanks must be emptied and flushed or a \$25.00 charge will apply.

IMPORTANT: *Do not leave holding tanks open while camping with hookups – this will damage the holding tanks. Empty when full or near full for best functioning and to avoid damage to the system.*

- Refill propane tanks or a \$25.00 charge plus cost of propane will apply.
- If you prefer not to clean, we will gladly do it for you. However, a \$50.00/hr charge (1hr min) will apply.
- In addition, if there is evidence of *smoking* in the unit, there will be an additional charge of \$250.00 for specialized cleaning.
- Dogs **are** allowed. However, there must not be evidence of their presence when you return the unit, or there will be an additional \$150.00 charge on top of the cleaning charge, taken directly off your deposit. So please take the time to clean up after your pet.

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Acceptance of Terms and Conditions

Unit: 2007 – 18' Pioneer Travel Trailer

Renters Information:

Name: _____

Address: _____

City: _____ Prov: _____ Postal Code: _____

Email: _____

Phone: _____ Cell: _____

Employer: _____ Employer's phone #: _____

Driver's Age & License #: _____ License Plate #: _____

Credit Card #: _____ Exp. Date: _____

No. Occupants: _____ Pets (# & type): _____

Tow Vehicle (make, model & colour): _____

Towing Capacity: _____ Electric Brakes: _____

Destination: _____ Site power hook ups: YES or NO

Victoria's Toy Haulin' Adventures shall not be held liable for injury or accident involving the above stated camping unit while the said unit is under the care and control of the renter.

The renter acknowledges that the camping unit is the property of Victoria's Toy Haulin' Adventures and that it was received in good and safe operating condition and agrees that the camping unit will be returned to Victoria's Toy Haulin' Adventures in the same condition it was rented (ordinary wear and tear excepted) on the return date stated above.

If the renter does not return the camping unit as agreed and does not notify Victoria's Toy Haulin' Adventures of the location of the said unit, Victoria's Toy Haulin' Adventures may presume that the renter withholds said unit illegally. The renter will also be liable for any loss of business and/or costs incurred due to the non-return of the unit as agreed.

I have read the entire contract (4 pages) and agree to all the terms and conditions listed within it

Signature: _____

Rental Dates: _____

Rental Charges:

Reservation/Damage/Security deposit is fully refundable upon return of clean & undamaged unit

Rental Fee Summary:	Rental Fee	_____
#Nights _____ @ \$ _____ per night	Accessories	_____
#Weeks _____ @ \$ _____ per week	Subtotal	_____
Accessories _____	HST	_____
_____	Security Deposit	_____
_____	Total	_____
_____	Less Received	_____
	(Reservation Deposit)	
	BALANCE DUE	_____