

# **Victoria's Toy Haulin' Adventures**

*Your Ultimate Camping Experience*

764 Daisy Ave., Victoria, BC, V8Z 2R9  
Phone: (250) 418-0812 Fax: (250)727-3049  
Toll Free: 1-888-809-4285

**victoriastoyhaulinadventures@shaw.ca**  
**www.victoriastoyhaulinadventures.ca**

## ***Tent Trailer Division***

### **Unit: 2007 10' Cheyenne**

#### **Rental Rates:**

*High Season rates – June thru September*

*Daily rate*        \$ 85.00  
*Weekly rate*      \$435.00

*Low Season rates – October & May*

*Daily rate*        \$ 70.00  
*Weekly rate*      \$375.00

#### **Terms and Conditions**

### **ALL UNITS ARE NON-SMOKING**

#### *Reservation/Damage/Security Deposit*

- A reservation deposit of \$100 (CND) is payable upon booking and is applied to the rental fee at the time payment is due. Payment can be made by cash, cheque, money order, travelers' cheque, Visa, or M/C. Damage/Security deposit of \$500 (CND) per week, or portion of, will be charged and due with the rental fees. (Cash, cheques and postdated cheques are preferred to keep costs to our customers reduced.)
- NSF fees: \$40.00
- Damage/Security Deposit will be returned in full upon satisfaction of the renter that the unit is clean, undamaged with propane tanks full. Allow up to five business days to assess and process your deposit refund. Please see return preparations & cleaning for full summary.
- All rental fees and taxes must be paid 30 days prior to rental or upon booking if less than 30 days. If paying by postdated cheque, please allow 7 extra days for bank processing.
- There is a minimum 3 night rental at any time. One week or more rentals will be given priority; therefore, for summer bookings, only one week bookings will be taken until June 15<sup>th</sup>.

#### *Insurance*

- Full insurance including 2,000,000 liability insurance is included in the rental price.
- A deductible of \$1000 per occurrence applies or the actual cost of repair plus 15% will be charged, which ever is less, to the credit card on file and/or deducted from the damage deposit. In the event of an accident, the damage deposit will be applied to the deductible.
- **All repairs require pre-authorization.**
- Repairs that are unauthorized and/or poorly done may be rejected and have to be done over again at an *extra cost to the customer*.
- A police report must be filed in case of any accidents.
- Personal contents are not covered.
- Victoria's Toy Haulin' Adventures will not be held responsible for or provide reimbursement for issues arising with the trailer that are not brought to our **immediate** attention, and we reserve the right to charge the customer if the unreported issue causes damage to the trailer.

#### *Cancellation Policy*

- We will endeavor to work with you to either re-schedule or attempt to re-rent your reservation period.
- A cancellation received up to 45 days of the reservation will receive a full refund.
- A cancellation between 30-45 days of the reservation will be charged a \$50.00 processing fee.
- No refund will be issued for a cancellation within 30 days unless the unit can be re-rented.
- If it can be re-rented only the processing fee will be charged, otherwise you forfeit your full rental fee.

### *Pick up and Return*

- **Signing** customer **must** be present at time of pickup/return/drop off/pick up.
- Rental is on a per night basis. A week is considered 7 nights. There will be no refunds for early returns.
- Pick up time is from 2 pm until 4 pm at the latest. (Negotiable, for a fee, if not being returned that day).
- Allow up to 1 hr for instruction on the use of the unit and hooking up of the unit.
- Return time is **noon** on the last day of rental. (Negotiable, for a fee, if not being rented again that day).
- **The unit must be returned by the designated time or late fees of \$50.00/hr apply.**

### *No Hassle Set up and Delivery Service*

- We offer a complete set up and delivery service at a fee of \$2.25/km (fuel surcharge may apply) calculated one way to your destination from our location. Logging road destinations will be charged at an additional \$0.50/km of logging road.
- **No** Extra fees: **No** Prep fee – **No** Set up Fees
- You arrange the campsite and we'll deliver and prepare it for you. Drop off time and pickup dependent upon distance of travel.
- Full water tank, electrical cords if needed to reach power.
- Includes collapsing the trailer, light touch up cleaning, and refilling of propane tanks (you pay only for the cost of propane used).
- Bed linens and personal towels are available for a nominal fee (see Accessories list for details).

### *Towing Requirements*

- Renters must have a Class III receiver (minimum), the appropriate wiring, 2" receiver and hitch (approx. 18" from the top of the ball to the ground) with a 2" ball.
- Minimum GVRW required is 3000 lbs. Electric brakes are *strongly* recommended if the trailer weighs more than 40% of your vehicle's towing capacity and if traveling through mountain passes.
- It is the renter's responsibility to know their towing ability and the vehicles' towing capacity and take full legal responsibility should they underestimate their vehicles towing capacity.
- If required an adjustable hitch with ball is available to rent for an additional \$10/week, a wiring adaptor for an additional \$5/wk.
- **If your hitch is inappropriate for any reason you will be required to obtain a proper hitch or rent a hitch from us.**
- If wiring issues are present with the tow vehicle we will attempt to rectify it for the customer. However, if this occurs we reserve the right to charge a \$50/hr fee plus materials if needed.
- Logging road travel is *not* permitted at this time.
- **It is at the discretion of Victoria's Toy Haulin' Adventures to approve or disapprove of renters at any time.**

### *Awnings*

You will be shown how to set up the awning. Use extreme care as awnings damage easily. Awnings must be *retracted* in windy conditions, when you are absent, and we suggest, at night. Properly drain of rainwater by lowering one corner slightly to prevent damage, always stake &/or tie down the awning. Ensure that awnings are raised high enough over the entrance door so rubbing does not occur. Keep fires well clear of the awning. Be aware you may need to have a ladder to reach the awning to put it away if the tent is in the up position.

**Note: Use of the awning is the sole responsibility of the renter. If the awning is deployed then it is recognized that the renter has agreed to accept all responsibility for the awning and therefore, you will be financially responsible for any damage.**

*Equipment Included in the Unit:*

- Furnace, Fridge (2.2 cu ft.), Three burner stove, Small sink with hot & cold water
- Outside shower
- Large outdoor carpet, interior door mat
- Cleaning supplies including Mop, broom, bucket, Cushion broom
- Leveling boards, water hose
- Cutlery tray, Fire extinguisher, Igniter

(Kitchen Essential and Comfort Packs available for a small additional fee – see Accessories list for contents)

For a Prep Fee of \$10 out of town customers can have their water tank filled and fridge pre-cooled

**Return Preparation and Cleaning**

- It is expected that the unit be returned in the **same condition** to which you received it. Any damage is the sole responsibility of the renter.
- **Note: Presence of significant damage such as cuts or holes in the canvas will be charged full replacement cost to the customer. Take care in tucking in the canvas when closing up the trailer and when parking under objects such as trees.**
- **Clean the unit before returning.** Countertops, sink, stove, and fridge must be clean and ready to use. Sweep and wash the floor. Ensure mattresses and cushions are free of debris. Hand wash the exterior of the trailer (power washers may cause damage - lifting of paint and decals - and charges will apply). Sweep off outdoor mat and fold neatly. Store equipment neatly in designated areas to avoid damage and unnecessary potential cleaning of storage areas.
- All cleaning supplies are provided. **Do not** use any abrasive cleaners or it may result in damage.
- Inventory and inspection check lists will be reviewed upon return of the unit. Damaged or missing items will be charged at the rate of cost for repair or replacement plus 15% surcharge or the deductible, whichever is less. We recycle; please do not throw out any empty containers!
- Damage due to improper care/use or improper cleaning will be charged as indicated above.
- Refill propane tanks or a \$25.00 charge plus cost of propane will be deducted from your deposit.
- If you prefer not to clean, we will gladly do it for you. However, a \$50.00/hr charge (1hr min) will apply.
- In addition, if there is evidence of smoking in the unit, there will be an additional charge of \$250.00 for specialized cleaning.
- Dogs **are** allowed. However, there must not be evidence of their presence when you return the unit, or there will be an additional \$150.00 charge on top of the cleaning charge taken directly off your deposit. So *please* take the time to clean up after your pet.

**Victoria's Toy Haulin' Adventures will not be responsible for equipment failure related to battery failure if the unit is not connected (dry camping) to a power source.**

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## Acceptance of Terms and Conditions

**Unit: 2007 10' Cheyenne with 1 queen and 2 double beds, furnace, fridge, stove, sink and 110/12v power**

### **Renters Information:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Prov: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_ Cell: \_\_\_\_\_

Employer: \_\_\_\_\_ Employer's phone #: \_\_\_\_\_

Driver's Age & License #: \_\_\_\_\_ License Plate #: \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

No. Occupants: \_\_\_\_\_ Pets (# & type): \_\_\_\_\_

Tow Vehicle (make, model & colour): \_\_\_\_\_

Towing Capacity: \_\_\_\_\_ Electric Brakes: \_\_\_\_\_

Destination: \_\_\_\_\_ Site power hook ups: YES or No

Victoria's Toy Haulin' Adventures shall not be held liable for injury or accident involving the above stated camping unit while the said unit is under the care and control of the renter.

The renter acknowledges that the camping unit is the property of Victoria's Toy Haulin' Adventures and that it was received in good and safe operating condition and agrees that the camping unit will be returned to Victoria's Toy Haulin' Adventures in the same condition it was rented (ordinary wear and tear excepted) on the return date stated above.

If the renter does not return the camping unit as agreed and does not notify Victoria's Toy Haulin' Adventures of the location of the said unit, Victoria's Toy Haulin' Adventures may presume that the renter withholds said unit illegally. The renter will also be liable for any loss of business and/or costs incurred due to the non-return of the unit as agreed.

**I have read the entire contract (4 pages) and agree to all the terms and conditions listed within it**

**Signature:** \_\_\_\_\_

**Rental Dates:** \_\_\_\_\_

### **Rental Charges:**

*Reservation/Damage/Security deposit is fully refundable upon return of clean & undamaged unit*

Rental Fee Summary:	Rental Fee	_____
#Nights _____ @ \$ _____ per night	Accessories	_____
#Weeks _____ @ \$ _____ per week	<b>Subtotal</b>	_____
Accessories _____	HST	_____
_____	Security Deposit	_____
_____	<b>Total</b>	_____
_____	Less Received	_____
	(Reservation Deposit)	
	<b>BALANCE DUE</b>	_____